

## Caring for your steamer

### Descaling

**Regular descaling is key to your steamer functioning properly. Depending on water hardness, descale the steamer unit after 10 – 15 fills. Units which are defective due to a lack of descaling are excluded from the guarantee!**

We have included a sachet of descaler with your order and we recommend this is what you use to get the best results.

**They are available to buy on [simplysteam.co.uk](http://simplysteam.co.uk) - Online Store - Hay Steamer.**

**Descaler not included with mini.**

### Descaling Instructions

**Step One** - Detach the Steam Generator from the box and remove the hose and empty of water.

**Step Two** - Stir the contents of the packet into 2 Litres of hot water and stir until fully dissolved .

**Step Three** - Pour into the steam generator.

**Step Four** - Leave for 1 hour.

**Step Five** - Plug in the Steam Generator and bring to the boil, leave boiling for 15 Minutes

**Step Six** - Unplug and leave for 3 hours or ideally overnight.

**Step Seven** - Empty the contents this can be done by turning on and boiling till the water has gone or tip it out. Then Rinse.

**WARNING:** The descaler is citric acid so be very careful where it is tipped away.

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## Operating Instructions



Find us at Simply Steam - Hay Steamers



**Thank you for purchasing a Simply Steam.**

### Step One

Remove and unpack the steam generator and attachments from inside the box.

### Step Two

Attach one end of the plastic hose to the box and the other to the steam generator. Put this on the outside of the box.

### Step Three

Fill the steam generator up to the maximum line. Put your hay into the box and plug in. Happy Steaming.

### Step Four

Turn off the steam generator when it's finished. The unit switches off automatically in case of overheating. After approx. 10 minutes, the unit switches itself back on automatically. The steam time is approximately 70 minutes. The device must never be left unsupervised while it is plugged into the mains power supply.

### Important information

Your steam generator must be used on a flat and horizontal surface, using the steam generator on a slight incline or sloped surface will result in the element becoming exposed while its in use and this will lead to the steam generator failing.

### What can I do to prevent build ups?

We advise that you routinely tip the water that's left in the bottom of the steam generator away as that has limescale and sediment left after the rest of the water has boiled away.

If the steam generator is not in daily use make sure it's empty of water and stored in a warm dry environment.

### Additional information

Steaming time is approximately 45 minutes plus 10 minutes for the steamer to get up to temperature.

Steam time will depend on how tightly packed the hay is and if you are planning on steaming slabs directly from a bale we would recommend 70 minutes.

When hay has been steamed it needs to be used within 24 hours. Any Steamed hay need to be stored in a clean area that has been raised from the ground.

**IMPORTANT- Make sure you empty all excess water and hay from the bottom of the box before using it. Failure to do so can result in the steamer unit sucking water back in and damaging your steamer unit.**

### Safety when using the steamer

- Never use in hazardous areas that contain flammable liquids, gases or dusts.
- Keep children and other persons away when using.
- Avoid physical contact with earthed surfaces such as pipes, heating elements, stoves and refrigerators. The risk through electric shock increases if your body is earthed.
- When working with hot steam, there is a risk of serious scalding.
- Do Not Change the position of the Steamer when in use.
- Operate the unit only with pure water without agents or additives. Do not switch the unit on when empty.
- Always ensure that the unit is standing securely in a horizontal position.
- Do not stand on or place objects onto the unit or steam hose. Never over-twist or make kinks in the steam hose, and never block the valve. Only carry the unit by its handle. Never pull on the steam hose or supply cord.
- Never submerge the unit in liquid. Every time the accessory is changed for filling / refilling and emptying or when the steam unit is not in use (including work pauses), pull the mains plug out of the socket-outlet. Never overfill the unit. Unplug the mains plug in the event of overfilling or a fault.
- Use on a flat and level surface.
- Always use somewhere undercover.
- Plug directly into a mains sockets, if using an extension lead this should be unwound and the only item in use as the steam generator uses 2000w.